



FLORIDA STATE UNIVERSITY  
Office of Financial Aid

Name: \_\_\_\_\_

EMPLID: \_\_\_\_\_

Date: \_\_\_\_\_

## 2023-2024 Social Security Card Statement

The federal processors for your Free Application for Federal Student Aid (FAFSA) have notified us that your name and/or social security number does not correspond with either the Social Security Administration's (SSA) records or the National Student Loan Database (NSLDS) records.

1. If you reported the wrong social security number on your FAFSA, file a new FAFSA with the correct social security number.
2. If your social security number and/or name are correct but not found in the SSA database, you must contact the Social Security office at 1-800-375-5283.
  - After contacting the SSA to update your information, you must submit a copy of your Social Security card to the Office of Financial Aid. Additionally, you must resubmit your FAFSA by reentering your name and selecting Data Correct.
    - \*Ensure that after saving your changes you actually send your updated FAFSA.. Saving and sending are two separate actions.
3. Regarding FAFSA comment code 138, the National Student Loan Data System found your reported Social Security Number (SSN) in their database, but your name and date of birth did not match. Therefore, this FAFSA transaction does not contain the financial aid history associated with your reported SSN.
  - Submit a copy of your Social Security card to the Office of Financial Aid

Florida State University's **Use of Social Security Number** policy is available at  
[http://registrar.fsu.edu/bulletin/undergraduate/information/university\\_notices/](http://registrar.fsu.edu/bulletin/undergraduate/information/university_notices/)  
282 Champions Way | P.O. Box 3062430 | University Center A4400 | Tallahassee, FL 32306  
Phone: 850-644-0539 | Fax: 850-644-6404 | Email: [financialaid@fsu.edu](mailto:financialaid@fsu.edu)  
[www.financialaid.fsu.edu](http://www.financialaid.fsu.edu)

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